



BRING YOUR MIND TO THE GAME

SPORT PSYCHOLOGY

&

MENTAL TRAINING

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CLINICAL AND SPORTS PSYCHOLOGIST



Payment & Rescheduling Policy

To keep things smooth and fair for everyone, here are a few simple guidelines regarding payments and rescheduling:

❖ Booking & Payment

Session fees must be **paid in full before** the session to confirm your slot.

❖ Rescheduling & Cancellations

Requests to cancel or reschedule can be made **24 hours in advance** of the start time of the session. In this case, you can either request a **refund** or use the fee for a future session.

If a request to cancel or reschedule is made **less than 24 hours** before the start time of session, the session fee will not be refunded.

❖ Late Arrivals & No-Shows

If the attendee arrives after 11 minutes of the scheduled start time, the session will be considered canceled and the session will not be refunded or rescheduled.

While these guidelines apply for most cases, exceptions may be made at the discretion of the host depending on extreme circumstances.

Thank you for understanding and valuing our time together! Looking forward to working with you.